



PARTNER CERTIFICATION READINESS

# Cloud Practitioner Program Guide



## Welcome to the program!

Whether you want to communicate more effectively with stakeholders and customers, or prepare for advanced role-based AWS Certifications, becoming an [AWS Certified Cloud Practitioner](#) is the first step in your cloud journey.

Over the next four weeks, you'll build a strong foundation on core solution concepts, AWS services, and the overall value proposition of the AWS Cloud. This program gives you access to digital curriculum, optional interactive learning opportunities, and live study sessions with AWS Subject Matter Experts who will help you:



Leverage supplemental content to understand key exam topics



Develop an exam strategy to set you up for success



Apply knowledge and test concepts through a series of practice exam questions

## Who should participate?

The AWS Certified Cloud Practitioner does not require prior IT or cloud experience and is a great way to certify your foundational understanding of the AWS Cloud. This program is open to all AWS Partners.

## How do I get started?

**Step 1:** Set up your [AWS Partner Network \(APN\) account](#) using your business email

**Step 2:** Sign into [AWS Skill Builder](#) using the APN account credentials you created in Step 1

You can now enroll in the [Learning Plan](#) created for this program.

Having problems? [Watch this video](#)

## We'll see you at the program kickoff

## What should I expect each week?

Task	Description	Duration	Required	Action
<b>Week 1</b>				
Attend kickoff	Receive an introduction to the series and get your questions answered by the AWS Partner Training team.	1 hour		Review the <a href="#">Exam Guide</a>
Begin digital training	Complete the Beyond Cloud Practitioner Essentials Learning Plan to develop a fundamental understanding of the AWS Cloud.	5.5 hours		Enroll in the digital <a href="#">Learning Plan</a> in AWS Skill Builder.
Schedule your exam	Register for a virtual or in-person exam through Pearson VUE using your AWS Certification account. Information on how to register for an account is included in the FAQ.	10 minutes		<a href="#">Schedule Exam</a>
<b>Week 2</b>				
Attend study session 1	Review the exam, cloud concepts, security, compliance, AWS technology, billing, pricing and the AWS Well-Architected framework.	1.5 hours		
Read whitepapers	Dive deeper into AWS Cloud by reviewing technical documentation and reinforce what you learn.	3+ hours		<a href="#">Overview of AWS</a> <a href="#">AWS Pricing Overview</a> <a href="#">AWS Support Plans</a>
<b>Week 3</b>				
Attend study session 2	Review exam strategy, best practices, AWS labs and additional resources.	1.5 hours		
<b>Week 4</b>				
Attend study session 3	Apply knowledge and test concepts through a series of practice exam questions.	1.5 hours		
<b>Next steps</b>				
Play AWS Cloud Quest	AWS Cloud Quest is a role-playing game to help build practical AWS Cloud skills. Upon completion, earn a digital badge to showcase your achievement.	1 day		<a href="#">Play Cloud Quest</a>
Read AWS documentation	As needed, dive deeper into AWS Cloud by reviewing technical documentation and reinforce what you learn.	3+ hours		<a href="#">Well Architected Framework</a> <a href="#">Management and Governance</a> <a href="#">Global Infrastructure</a> <a href="#">Shared Responsibility Model</a>
<b>Take exam</b>				
Take your exam	It was a pleasure supporting you on your AWS Certification journey. Best of luck on your exam!	1.5 hours		

# Frequently Asked Questions (FAQs)

## Will the live session be recorded and will the presentation deck be shared?

An on-demand session will be shared with registered participants via email, however we do not share the presentation deck for this program.

## What should I do if I receive a 403 error when accessing courses in AWS Skill Builder?

Make sure that you choose to log into Skill Builder as an AWS Partner and enter your APN Partner Central account information. Learn how to sign into Skill Builder as a partner by watching [this short video](#).

## How do I register for the AWS Certified Cloud Practitioner exam?

To register for an exam, create an account or sign in at [aws.training/certification](https://aws.training/certification), then navigate to Exam Registration and follow the prompts. Still need help? Get step-by-step guidance on [how to register for an exam as an AWS Partner](#).

## How much does the AWS Certified Cloud Practitioner exam cost?

The AWS Certified Cloud Practitioner exam fee is 100 USD.

## Does this program include an exam voucher?

No, this program does not include an exam voucher. Please reach out to your organization's Learning and Development team for guidance on purchasing and expensing your voucher.

## What if I fail the exam on my first attempt?

If you fail an exam, you must wait 14 days before you are eligible to retake the exam. There is no limit on exam attempts, however you must pay the full registration fee for each exam attempt.

## How do I share my AWS Certification achievement with my employer?

[Watch this video tutorial](#) to learn how to provide consent for your employer to view your certifications.

## My AWS Certification account name doesn't match my legal ID.

### How can I update my profile?

To change your name on your AWS Certification Account, submit a ticket to the [AWS Training and Certification Support team](#). Select Account Assistance as the inquiry type and Name Change as the additional details, and include the requested information in the description. If needed, our Support team will request documentation to process the edit. Once all necessary information is submitted, allow up to two days for the change to be processed.

## Who should I contact if I experience technical issues?

Having issues with Skill Builder? Review the [AWS Skill Builder support website](#) or [contact support](#) with specific details about the challenge you're encountering.

Experiencing issues with APN Partner Central? Contact the [APN Support team](#) directly.

## What if I have additional questions about AWS Certification?

Browse the [AWS Certification FAQs](#) on our website.

